

ACTION NO. \_\_\_\_\_

ITEM NO. \_\_\_\_\_

AT A SPECIAL MEETING OF THE BOARD OF SUPERVISORS OF ROANOKE COUNTY,  
VIRGINIA HELD AT THE ROANOKE COUNTY ADMINISTRATION CENTER

**MEETING DATE:** March 2, 2010

**AGENDA ITEM:** Work session on public transportation - County of Roanoke  
Transportation Program (CORTRAN)

**SUBMITTED BY:** Laurie L. Gearheart  
Assistant Director of Finance

**APPROVED BY:** B. Clayton Goodman III  
County Administrator

**COUNTY ADMINISTRATOR'S COMMENTS:**

**SUMMARY OF INFORMATION:**

The Board of Supervisors approved CORTRAN in 1985 since a public transit program was cost prohibitive due to the size of the County's service area.

The CORTRAN program established transportation services for County citizens age 60 and over and citizens that are physically or mentally challenged. This program provides demand-responsive, curb to curb transportation services utilizing wheelchair-lift vans through a contract with Unified Human Services Transportation (RADAR). RADAR is a not-for-profit community corporation that partners with local governments and social service agencies to provide reliable transportation.

Transportation is provided to any point within the perimeter of Roanoke County including points within the City of Roanoke, City of Salem and Town of Vinton. Citizens can use this system to go to medical appointments, shopping, work, socialization or other needs.

Over the past ten years, participation in the program has grown from 10,578 rides provided for fiscal year 2000 to 17,882 rides provided for fiscal year 2009, which represents an increase of 69.05 percent. In addition, associated costs for the program have risen from \$159,135.91 to \$505,857.10 for the same period, which represents an increase of 232.05 percent

This work session will provide detailed information about the CORTRAN program, historic cost information and recommendations for containing costs to allow the County to continue to offer this valuable program to our citizens.

County staff presenting at this work session will be Clay Goodman, Laurie Gearheart and Terrie Cochran. Staff from RADAR will attend and be available to answer any questions.