

**Public Information Office**

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## News Release

### **For Immediate Release**

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### **Emergency Communication Center Seeks Public Comments for Accreditation**

**(May 30, 2023)** The Roanoke County Emergency Communications Center has been accredited since 2009 through the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA).

CALEA has a public comment portal to receive comments regarding the agency's compliance with CALEA accreditation standards, engagement in the service community, delivery of public safety services and overall candidacy for accredited status. The public comment portal can be accessed here: <https://cimrs2.calea.org/107>.

CALEA has become the primary method for a communications agency to voluntarily demonstrate its commitment to excellence. The program sets standards and best practices related to law enforcement and public safety communications, and provides the communications center with a process to systematically review and internally assess its operations and procedures.

CALEA is not an investigatory body and subsequently the public comment portal should not be used to submit information for such purposes. Additionally, there will be no response other than acknowledgment to submissions; however, the information will be considered in context to its relevancy to compliance with standards and the tenets of CALEA accreditation.

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