


Wireless Internet FAQs

What Is Wireless Internet?

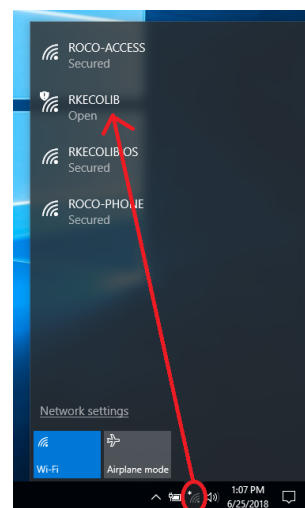
Wireless allows you to connect to the Internet at a high speed without any wires.

How do I connect to the Library Wireless?

Your computer may automatically connect to our Wireless. If your computer does not connect, make sure your wireless is turned on. Sometimes this is a switch along the edges of the laptop or the switch may be on the flat surface near the keyboard. Sometimes the switch is an actual key on the keyboard. If it is a key, it should have a symbol something like this: . If the wireless is still not connected:

To connect with Windows 7 & Windows 10:

1. Click on the **connection strength bars** in the system tray in the bottom right.
2. You will get a list of available networks.
3. Click on **RKECOLIB**.
4. Click on **Connect**.
5. If your computer still does not connect to the Internet, ask library staff.



What can I do on the Library's Wireless?

The Library wireless allows you to do anything you can do from any of the other library's Internet public access PCs. You can use the libraries databases, surf the Web, and check your email.

Is my data and email secure on the Library wireless?

Wireless transmissions, by their nature, can be intercepted very easily. The Library wireless Internet access was designed for ease of use, and thus is *not encrypted* or *password protected*. You have the responsibility to make sure that your data is kept secure and that you use secure methods for any sensitive material. Just like our regular public access PCs, we take no responsibility for any information that is compromised by the use of the Internet. See the *Roanoke County Public Library Internet Policy* for more information.