

ROANOKE COUNTY POLICE DEPARTMENT



2018 ANNUAL REPORT



Our Mission

Our mission is to unite with our evolving community to provide professional and proactive police services to maintain a safe environment.

Our Vision

The Roanoke County Police Department is recognized for providing a safe community through data-driven policing, collaborative regional efforts, and public education initiatives.

We understand that the members of the department are our greatest asset, and we provide them with knowledge, resources, and opportunities to offer the highest level of service.

On The Cover: Officer J. Monson, selected as the Roanoke County Police Department's 2018 Officer of the Year.
Photo Credit: Brad Hodge, Roanoke County Police Department.

Our Values

Integrity

Maintaining the highest degree of moral and ethical standards in our professional and personal lives.

Courage

Dedicated to meeting uncertainty and adversity in order to fulfill our mission, achieve our vision, and live our values.

Accountability

Accepting our commitments to our colleagues, our community, and our mission.

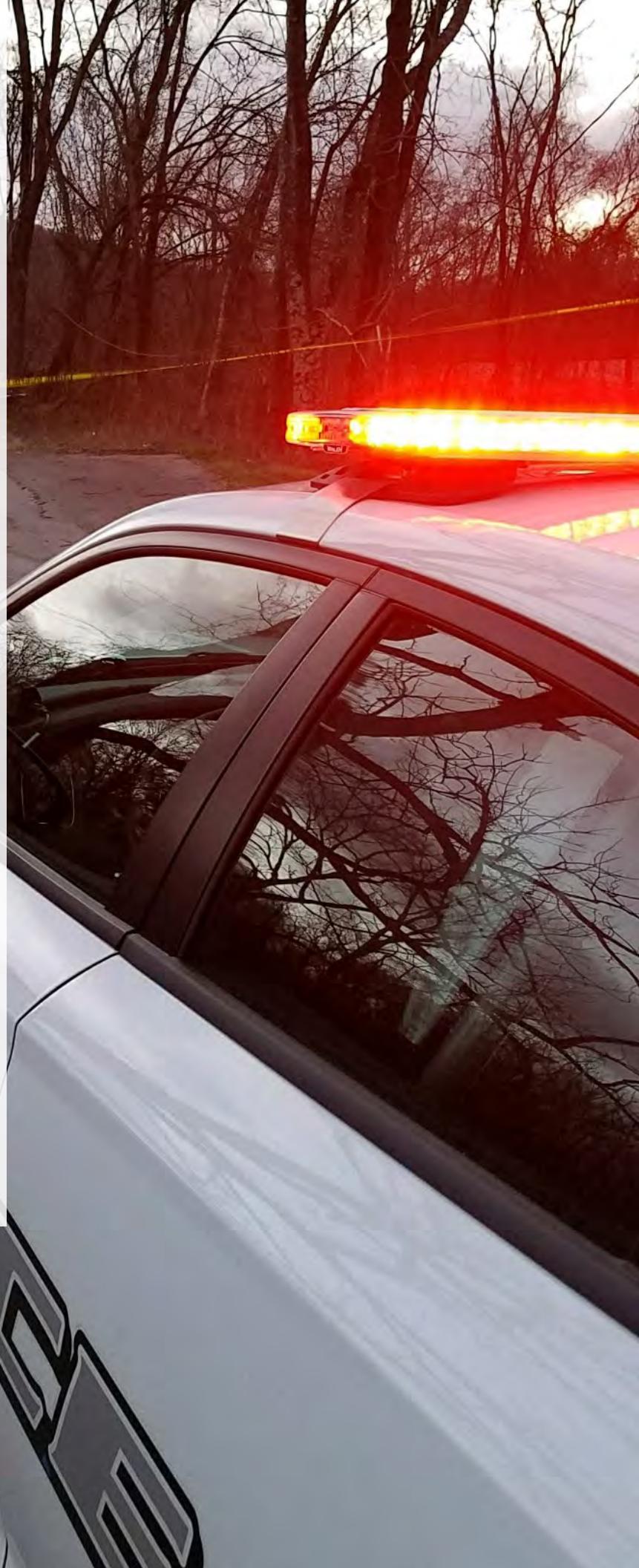
Respect

While valuing the perspective of others, we will strive to be compassionate and empathetic to the needs of the community and each other.



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Message from the Chief

I am pleased to present the 2018 Annual Report for the Roanoke County Police Department. The past year brought many challenges including increases in calls for service and criminal incidents as well as response to incidents related to the construction of a large pipeline through the County. Our staff worked diligently to respond to these challenges and achieve our mission of providing professional and pro-active police services to maintain a safe environment. In addition to providing you with an overview of our functions, this report will highlight the many accomplishments achieved during the past year. These include:

- Operationally, our department continues to utilize data-driven practices to deploy our personnel. We experienced increases in several crime categories. The most notable increases were in shoplifting and larceny from motor vehicle.
- We investigated six homicides. Our investigations were able to identify those responsible in each of the cases and appropriate charges have been placed.
- Police resources continue to be deployed in accordance with our Data Driven Approaches to Crime and Traffic Safety initiative. Our overall traffic enforcement increased by over 20%.
- Our personnel participate in a variety of programs designed to engage our citizens and prevent crime. We have a number of active Neighborhood Watch groups and business associations within the County. During 2018, we completed Roanoke County's first Citizen's Public Safety Academy, which was a collaboration with the Fire and Rescue Department and the Sheriff's Office.
- We continue to work closely with Roanoke County Public Schools (RCPS) to enhance the safety of students and staff. We lead the School Safety Task Force, in conjunction with the RCPS, to ensure that our policies, practices, and training continue to evolve as demands change.
- We continue to work with George Mason University and Intercept Youth Services to develop and evaluate a crisis intervention program that is designed to improve responses to people suffering from mental illness.
- We received a first place award from Virginia Law



Police Chief Howard Hall
Photo (c) Keshia Saul and Christopher Gunter
Roanoke County Police Department

Enforcement Challenge program recognizing the effectiveness of our traffic safety programs.

- In conjunction with the Communications and Information Technology Department, all radio hardware was replaced with up to date equipment, which has allowed for the use of encrypted communications on most operational talk groups.
- The procurement process for an e-summons system is being completed. We anticipate deployment of equipment to begin in late 2019.
- We are receiving technical assistance from the Police Executive Research Forum on an initiative to provide a more comprehensive wellness program for our employees.

I hope that you enjoy reading about the services that we provide and the accomplishments of our staff. Please don't hesitate to reach out to us with any questions or concerns.

A handwritten signature in black ink, appearing to read "Howard B. Hall".

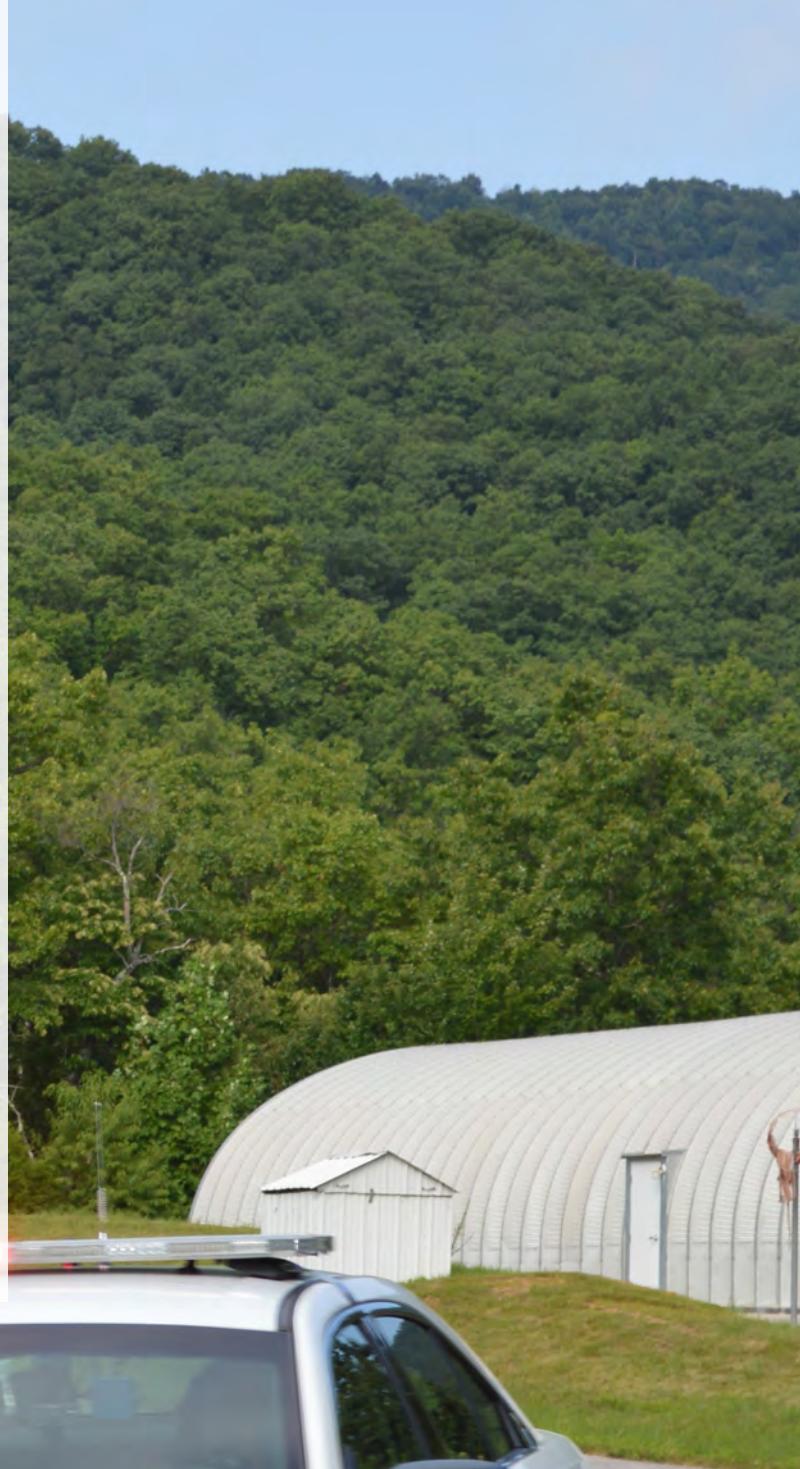
Howard B. Hall
Chief of Police

About our Department

The Roanoke County Police Department is nationally accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA). The department's fiscal year 2017-2018 budget was approximately \$12.2 million and the current staff level of full-time employees included 142 sworn staff and 16 civilian employees. The department also operates a full-service Criminal Justice Academy. The Roanoke County Police Department is a diverse agency that includes the following divisions:

- Uniform – Patrol, SWAT, K-9, Community Service Officers (Animal Control), Traffic Unit, Community Policing, Bike Patrol, Honor Guard, School Resource Officers, and Crime Scene Technicians.
- Criminal Investigations – General Investigations, Fraud, Vice, and Special Investigations.
- Administration – Professional Standards, Criminal Justice Academy, Internal Affairs, Records, Budget, Vault, Purchasing, and Fleet Maintenance.

The department is recognized for its professionalism and engages the community in crime solving and community enrichment strategies. The department is involved in a number of partnerships with local, state, and federal agencies including DEA, ATF, FBI and the U.S. Marshals.



Department Command Staff



Chuck Mason
Assistant Chief-Operations



Howard Hall
Chief of Police



James Chapman
Assistant Chief-Administration



Cmdr. M. Tuck
Criminal Investigations



Cmdr. C. Kuyper
Patrol - A Platoon



Cmdr. R. Torres
Patrol - B Platoon



Cmdr. J. Johnson
Patrol - C Platoon



Cmdr. S. Short
Vice



Cmdr. K. Slough
Special Operations



Cmdr. M. Williams
Services Division



Cmdr. M. Poindexter
Professional Standards



Cmdr. K. Smith
Academy Director



CALEA Accredited Agency

The Roanoke County Police Department is accredited by the Commission of Accreditation for Law Enforcement Agencies (CALEA), which issues standards to help strengthen crime prevention, formalize essential management procedures, establish fair and nondiscriminatory personnel practices, improve the delivery of services, solidify interagency cooperation and coordination, and boost citizen and staff confidence in the agency.

Data-Driven Approaches to Crime and Traffic Safety (DDACTS) - Target Zones

Data-Driven Approaches to Crime and Traffic Safety, or DDACTS, is an operational model that uses location-based crime and traffic data to determine the most effective and efficient methods for deploying police and other resources. Using geo-mapping to identify areas that have high incidences of crime and crashes, DDACTS uses traffic enforcement strategies that play a dual role in fighting crime and reducing crashes and traffic violations. Drawing on the deterrent of highly visible traffic enforcement and the knowledge that crimes often involve the use of motor vehicles, the goal of DDACTS is to make the public safe by reducing the incidence of crime, crashes, and traffic violations.

Brambleton Avenue Corridor: Target Zone 1



Data-Driven Approaches to Crime and Traffic Safety (DDACTS) - Target Zones

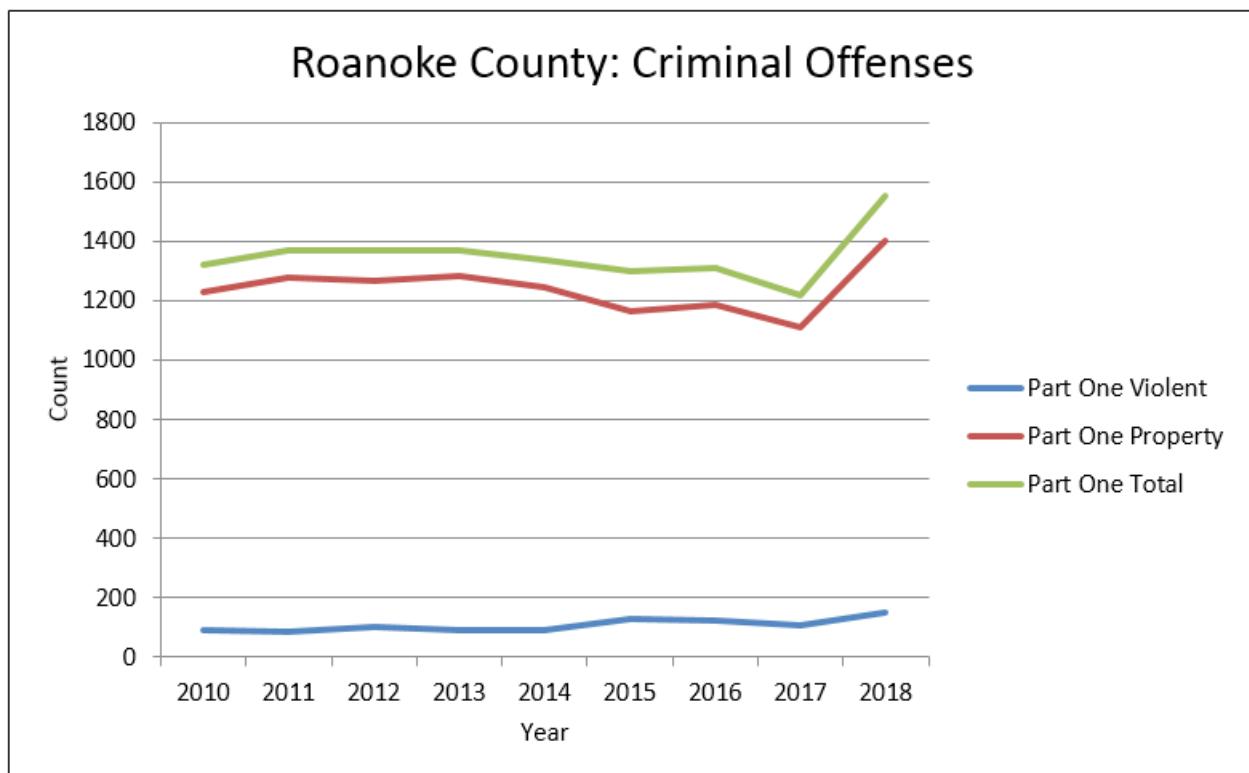
Through rigorous analysis of crime and traffic crash data, two hot-spots were identified as having the highest concentration of incidents. This analysis included data over the past three years (2016-2018). Although a long-term perspective is helpful to understand the type and nature of crime and traffic activities the agency also considered contemporary and emerging crimes within the County. The following crime categories were identified as incidents of focus: burglary, theft from automobiles, shoplifting, crashes, DUI arrest and complaints of speeding and reckless driving.

North County Corridor: Target Zone 2



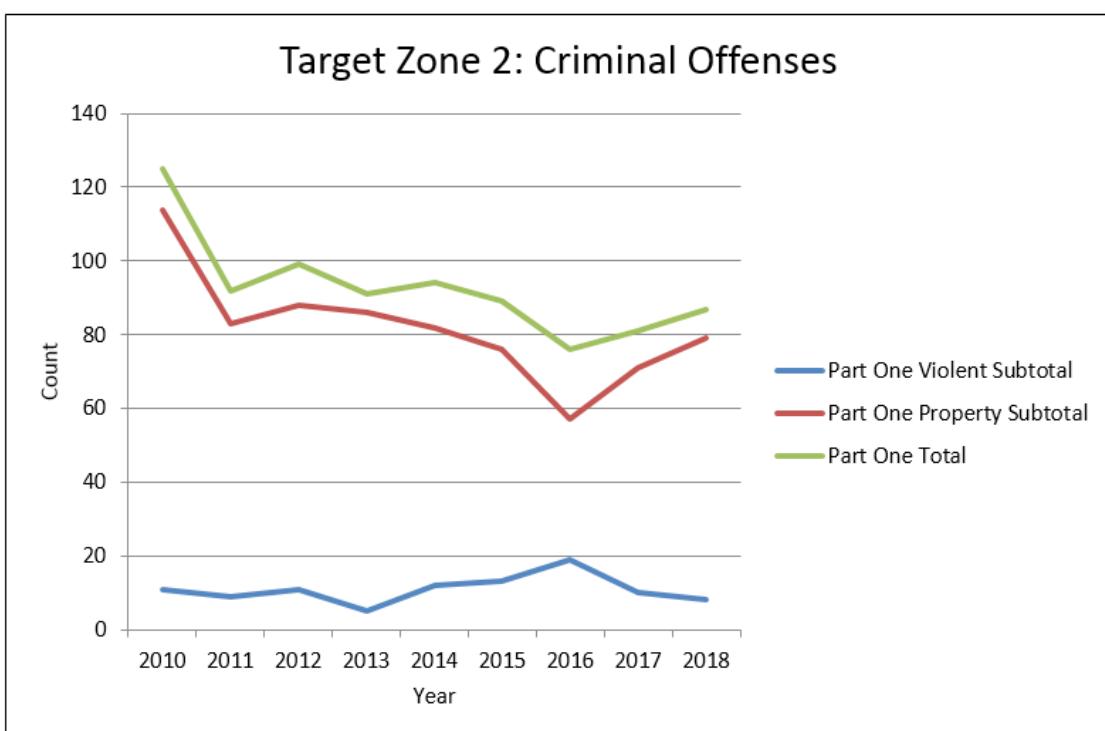
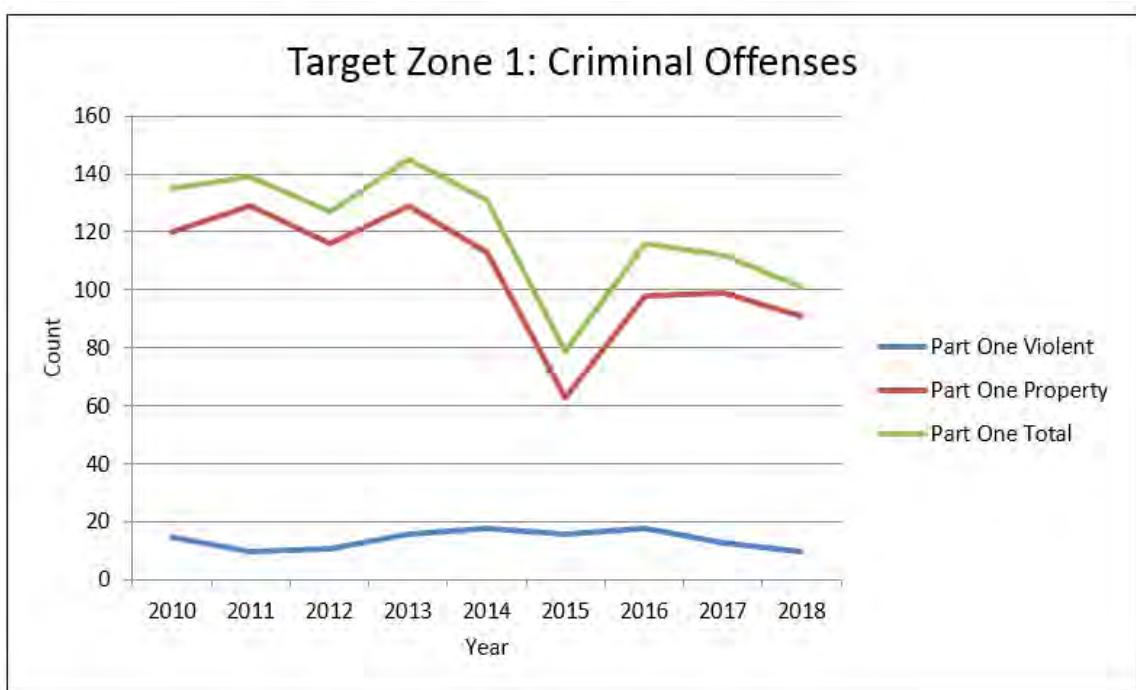
Data-Driven Approaches to Crime and Traffic Safety (DDACTS) - County-Wide Results

The **Crime Comparison** graph below shows criminal offenses related to the actual count from previous years. This data was taken from the Virginia State Police IBR report.



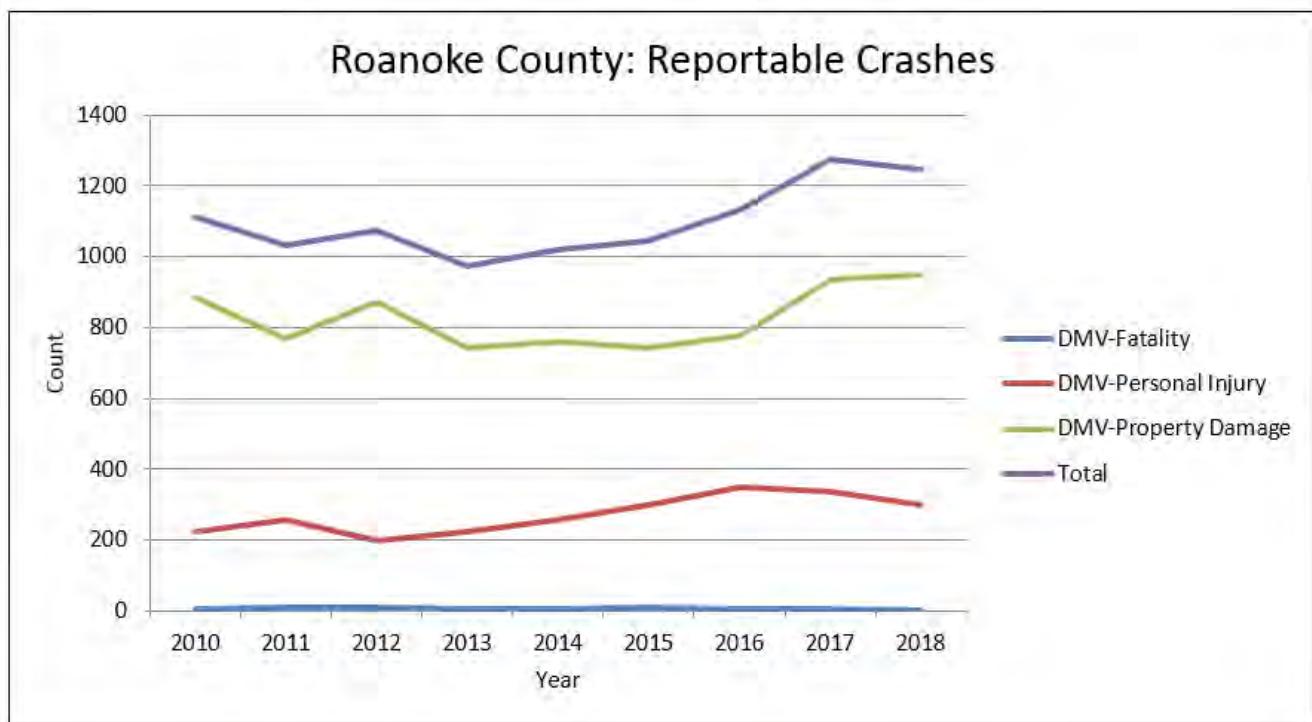
DDACTS Target Zone Results - Crime

The **Crime Comparison** graphs below show criminal offenses by Target Zone related to the actual count from all previous years.



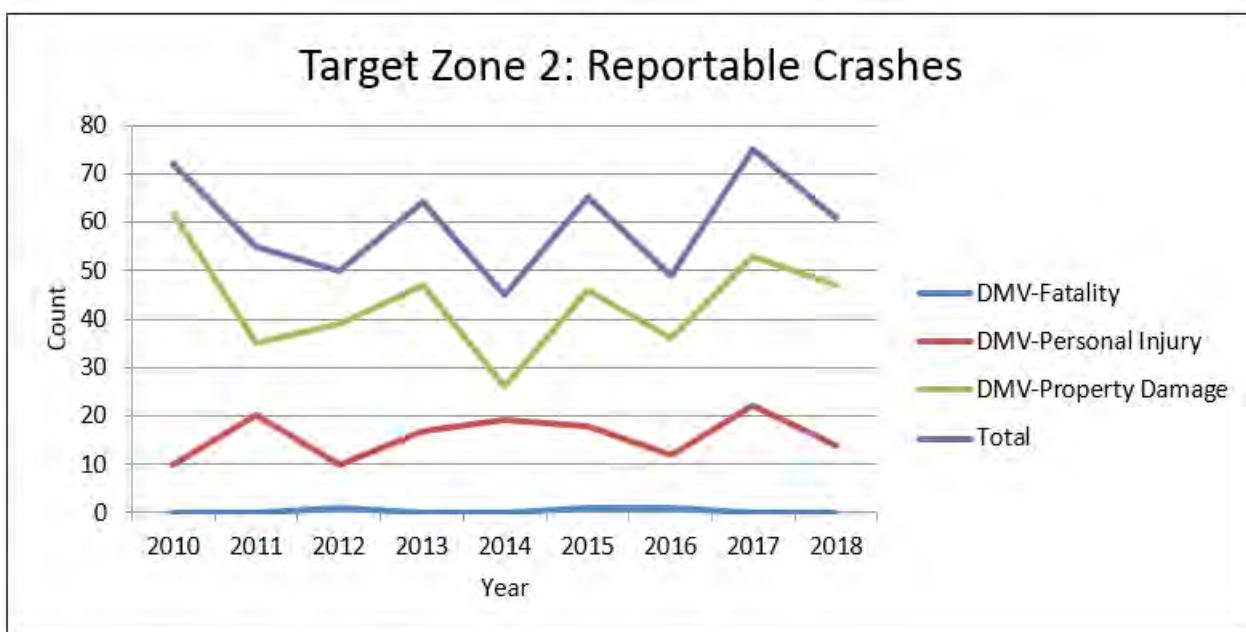
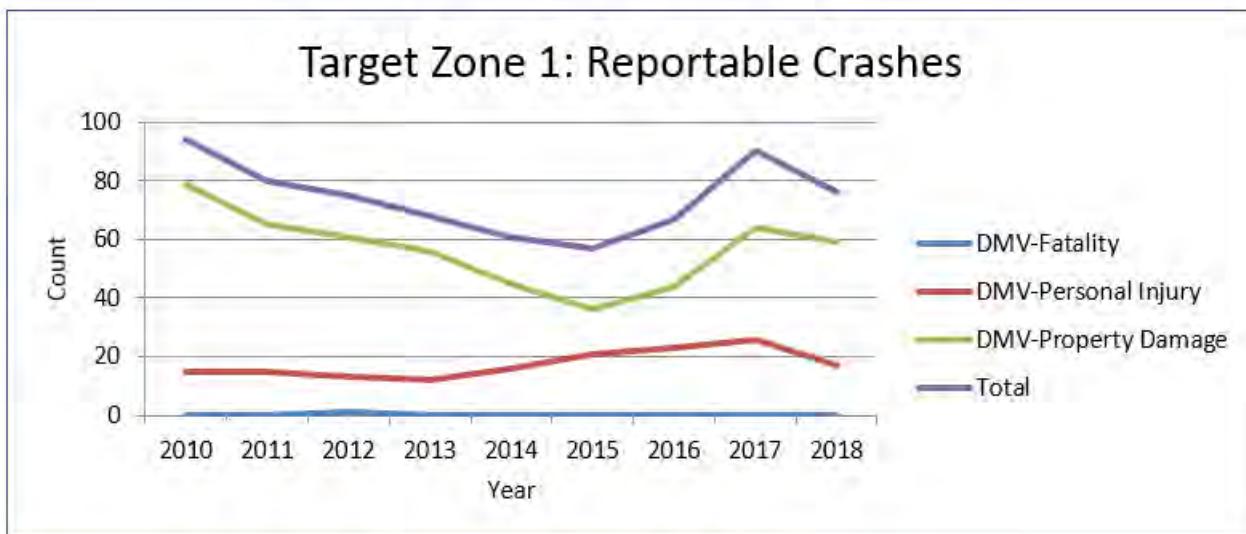
Data-Driven Approaches to Crime and Traffic Safety (DDACTS) - County-Wide Results

The **Crash Data Comparison** chart below shows the comparison of crash data prior to and after the implementation of DDACTS. The number of reportable crashes has increased by 19% in 2018 compared to the yearly average (2010-2015) prior to the crash center opening. The number of crash calls for service has only increased by 3%. The CRC reports accounted for 18% of the total number of reportable crashes in 2018. This increase in the number of reportable crashes can be explained by the number of reports being written by the CRC. Officers were only required to write a report on a crash if injuries were involved or the amount of property damage exceeded \$1500. It is likely that many of the reports written by the CRC would have been only an information exchange if left up to the officer. The line graph below follows the monthly count of reportable crashes. The red line represents the opening of the CRC.



DDACTS Target Zone Results - Traffic

The **Crash Data Comparison** graphs below show the comparison of crash data by Target Zone collected prior to and after the implementation of DDACTS in these selected enforcement areas. The target zones also experienced an increase in reportable crashes due to the CRC.



S.O.A.R (Sober On All Roads) Task Force



The S.O.A.R. DUI Task Force is a collaboration between the Roanoke County Police Department, Roanoke Police Department, Salem Police Department, and Vinton Police Department that focuses on the initiative to keep roads safe from drunk drivers. The S.O.A.R. Task Force dedicates time to finding and removing drunk drivers from roadways, conducting DUI checkpoints, and uses a statistics-based approach to focus on problem areas.



Traffic Safety Awards



The Mothers Against Drunk Driving award is a traffic safety award presented to each jurisdiction's officer who showed commitment to reducing drunk and drugged driving through enforcement and education. Officer Jacobs was selected as the 2018 Roanoke County MADD award winner. She made 89 DUI arrests as a member of the "Sober on All Roadways" Regional DUI Taskforce. Officer Jacobs also serves the department as a "Drug Recognition Expert", and DUI, ARIDE and DRE instructor.

Right: Officer Jacobs with her 2018 MADD award



Above: Assistant Chief Mason was on hand to receive awards at the 2018 Virginia Law Enforcement Challenge.

In 2018, the Roanoke County Police Department was honored with two state awards for traffic safety operations. The Virginia Law Enforcement Challenge is a traffic safety recognition program that focuses on the traffic safety issues of impaired driving, occupant protection, and speed awareness. The awards are based on the participating agency's approaches to traffic safety issues based on problem identification, policies, planning, training, public information and education, enforcement, and outcomes of the agency's efforts. The department was awarded first place in Municipal Category for 126-225 officers.

Traffic Education



During 2018, Roanoke County's Traffic Enforcement Unit and School Resource Officers provided traffic safety presentations to all Roanoke County high schools and middle Schools, as well as presentations in Franklin County. They also partnered with private businesses and civic groups to provide traffic safety tips to adults. These presentations ranged from speaking in classrooms to staging a crash in a school parking lot where multiple classes attended. The unit conducted several of its award-winning "Why Math Matters" presentations in Roanoke County high schools. Twelve sessions were conducted in driver education classes, ten in physics classes, and two in math classes. This program was developed to show the inherent dangers of risky driving in a format appropriate for each classroom discipline.

The unit also continued a program with Roanoke County Schools called "Partnering for the Privilege," a program designed for new drivers and their parents. This program is held at each county high school. The department has used a crashed car, crashed motorcycle, and additional props to create mock crashes to provide talking points and presentations in the schools. The unit continues to provide specific traffic safety education programs as requested by private and governmental agencies.

The unit used the department's Impaired Driving Simulator at all county high schools and eleven other events. The simulator is a golf cart converted to look like a police car and participants drive the cart through a course while wearing "Fatal Vision" goggles to simulate the effects of driving while under the influence.

Traffic Enforcement

The Traffic Enforcement Unit continues oversight of specialized traffic enforcement programs in 2018. "Operation Daily Watch" and "Road of the Day" continued to place officers in residential and other secondary roadways for focused speed and occupant protection enforcement. The Traffic Enforcement Unit also directed its focus to specific areas within Roanoke County in conjunction with the DDACTS System implementation.

The department conducted more than 20 seat belt surveys throughout the county during 2018 resulting in an average seat belt use rate of 89%, which is higher than the state average of 85%. The department conducted 65 covert and visible speed surveys during the year. Covert speed studies were conducted in order to determine where and when most speeding offenses occurred in order to effectively manage speed enforcement. The visible speed surveys collected speed-related data but also provided a visual display of the driver's speed in order to affect driver behavior.



Community Policing & Crime Prevention

The Roanoke County Police Department takes pride in the innovative and effective approach it takes to crime prevention through a variety of community policing programs. The Neighborhood Watch program continues to see an increase in interest and support from the public. Most of these Neighborhood Watch groups use social media, such as Facebook and Nextdoor, to communicate and keep members informed about events in their neighborhood.

The Roanoke County Police Department continues to receive increased requests for security assessments as well as presentations on "Active Shooter" and "Workplace Violence." Training has been provided to members of churches and faith-based organizations with information specific to violence in places of worship, addressing potential threats, policy and planning for violence, safety in outreach, firearms in places of worship, and civilian response to active shooter events.

The Citizen Public Safety Academy continues to generate a great deal of public interest. This program educates citizens on how and why Roanoke County Police Department, in conjunction with the Roanoke County Sheriff's Office and Fire & Rescue Department carries out their missions. Each department demonstrates and focuses on how the different services are provided to the community by the different

agencies respectively. This program continues to be the strongest community policing program that we have to date.

Project Lifesaver is another successful program assigned to the Community Policing Office. This program provides comfort and support to caregivers of individuals with cognitive disorders such as Dementia, Alzheimer's, Autism, and Down syndrome. Tracking bracelets are placed on individuals which allows them to be quickly located if they wander away from their caregiver.

In 2018, Roanoke County and The Project Lifesaver program became fully automated. The National Project Lifesaver database is being utilized in the event that a member of the program should wander off while being out of Roanoke County; their information can be transmitted electronically to the locality in which the client has wandered.

TRIAD is a program run by the Roanoke County Police Department and is supported by the Attorney General's Office. The goal of TRIAD is to reduce the fear of crime and victimization among seniors by increasing awareness of scams and frauds targeting them, strengthening communication between the law enforcement and senior communities, and educating seniors on local and state resources that are available in their community.



School Resource Officers

The School Resource Officer program is offered in cooperation with Roanoke County Schools, with 10 SROs permanently assigned to five Roanoke County high schools, four middle schools, and the Burton Center for Arts and Technology. The SROs also help out at the elementary schools with law-related incidents or programs.

SROs provide classroom instruction on law enforcement topics and the Virginia Rules Program, an expansion of the Class Action program offered from the Virginia Attorney General's Office. During the 2018-2019 school year, SROs conducted 64 classroom instructions, 442 classroom observations and 38 special events. Additionally, they had 1236 conferences with students, 1454 meetings with staff, and 580 conferences with parents.

During the 2018-2019 school year, there was an increase in the number of reported incidents. Of the 679 criminal incidents investigated by the SRO unit, the highest number of investigations involves incidents defined as disorderly conduct, with 180 total disorderly conduct investigations. Assault and Battery with 150 total incidents for 2018-2019. Other incidents investigated by the SRO

Unit include alcohol (13 incidents), tobacco (80) and drug abuse issues (30); larceny (45); traffic violations (59); threats (81); property damage (19); weapons (7); and other crimes. The total criminal charges placed for 2018-2019 were 105.

In total, 499 cases or reports resulted in a disposition other than criminal charges. During this past school year, 32 incidents were cleared by a formal diversion while 290 incidents were handled by the school's disciplinary process. While there was an increase in formal diversions, there was also an increase in incidents handled by the schools compared to the previous year.

64 Classroom Instructions

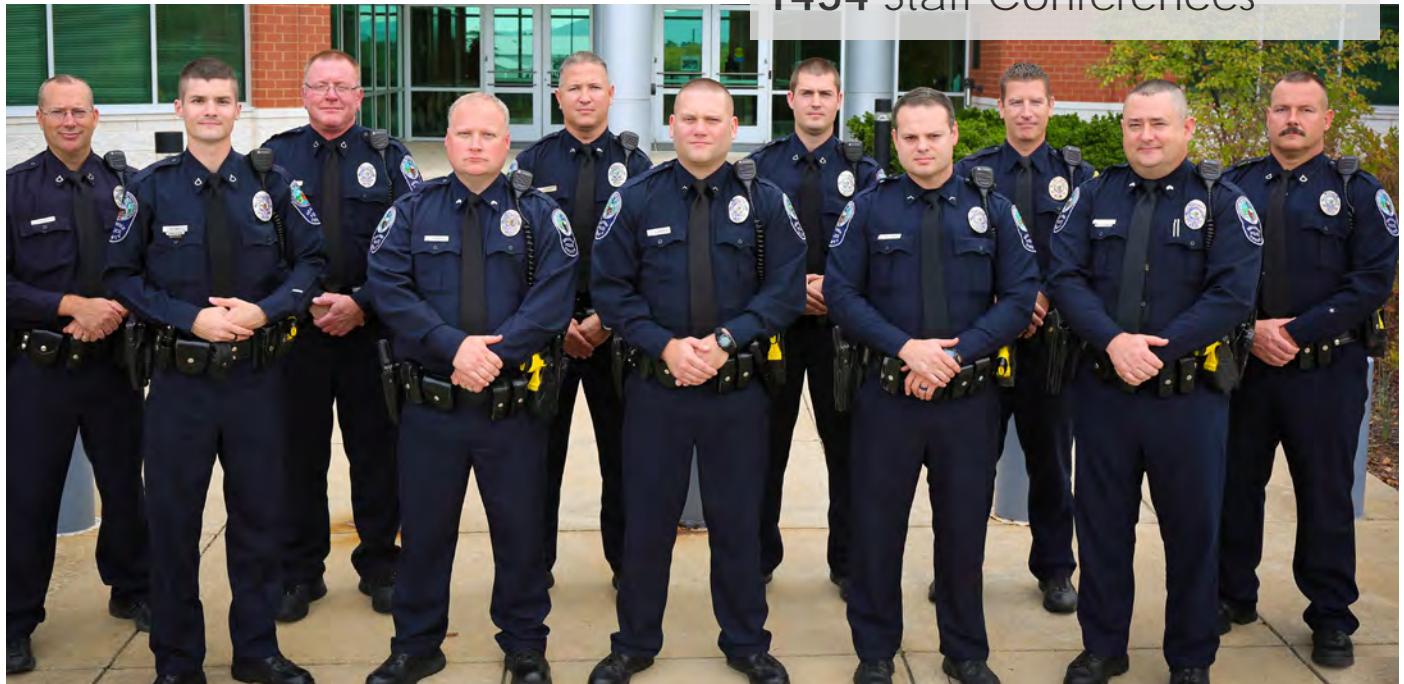
442 Classroom Observations

38 Special Events

1236 Student Conferences

580 Parent Conferences

1454 Staff Conferences



C.O.P.S. Camp

C.O.P.S. Camp (Challenging Opportunities for Police and Students) is a week-long overnight camp program organized by the School Resource Officers and held at Camp Roanoke. This camp for rising 6th, 7th, and 8th grade students is largely funded by private donations and would not be possible without the support of Roanoke County Schools and the Department of Parks Recreation and Tourism.

Activities include programs about traffic safety, healthy lifestyles, and good citizenship. Outdoor activities include a high ropes course, archery, hiking, swimming, canoeing and team-building exercises. Each year C.O.P.S. Camp sees an increase in the number of participants over previous years.



Coffee with a Cop



Coffee WITH A Cop

In 2016 the department began participation in the "Coffee with a Cop" program. Coffee with a Cop is a national initiative supported by the United States Department of Justice and Office of Community Oriented Policing Services. This program began in California with the purpose of breaking down barriers between police officers and citizens. The department recognizes the importance of community engagement and is constantly working to find ways to interact with the public. During these events there are no agendas or speeches, and citizens are encouraged to come with their questions and share their concerns. These type of events allow citizens and officers to get to know each other and discover mutual goals for the communities in which they live and serve.

**“Building relationships.
One cup at a time.”**

Patrol Officers

Roanoke County's Patrol Officers are vigilant in keeping the County's roads and neighborhoods safe. Patrol Officers have thousands of interactions with citizens each year by responding to calls for service and through self-initiated activities such as vehicle stops, building checks, and disabled vehicle checks.

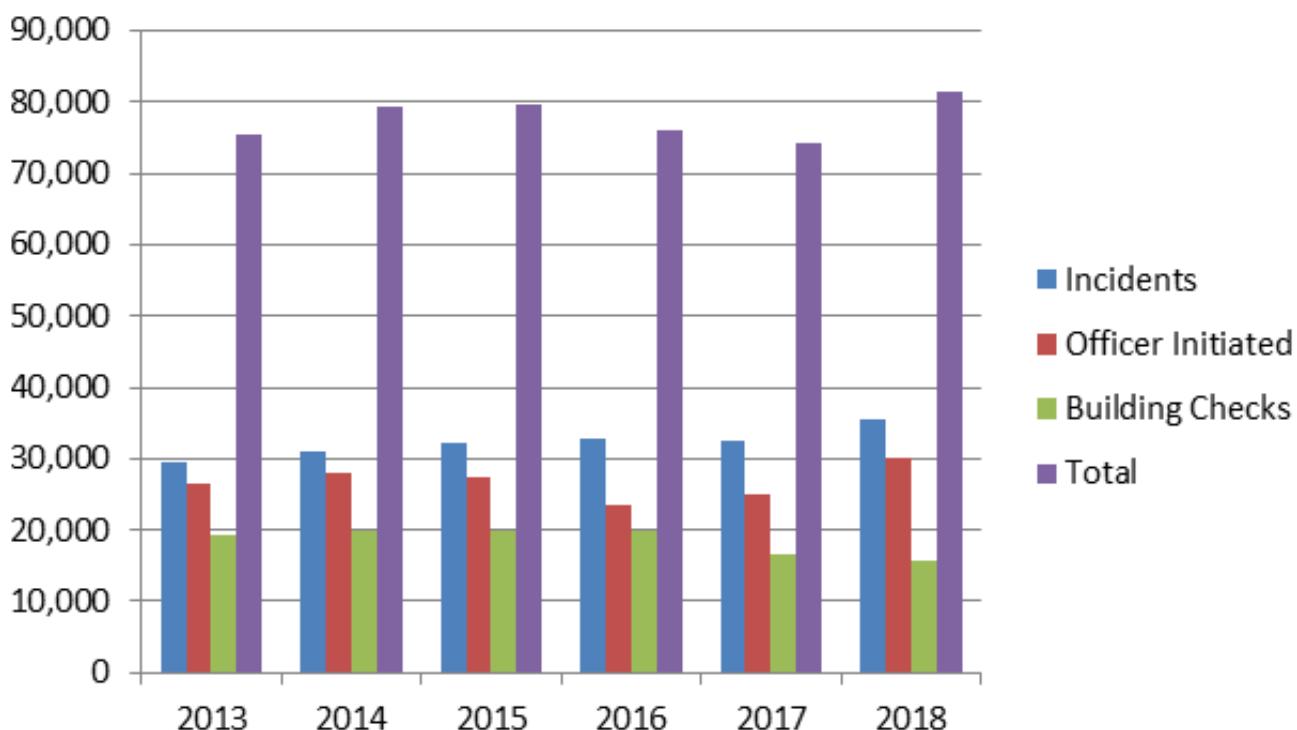
When citizens interact with the Roanoke County Police Department they have most likely been in contact with a patrol officer. In 2018, officers handled approximately 34,698 calls for service, ranging from vandalism, theft and simple assault, to more violent crimes against individuals. The department strives to provide each caller with respect, compassion, and a willingness to resolve the issue regardless of the call type.



2018 Statistics

Reported Offenses	2016	2017	2018
Homicide	1	0	6
Forcible Rape	14	18	25
Robbery	13	15	31
Aggravated Assault	97	73	91
Simple Assault	640	608	929
Burglary	170	154	145
Larceny	975	909	1173
Vehicle Theft	40	48	81
Arson	1	2	1
Total	1,951	1,827	2,482
<hr/>			
Other Offenses	2016	2017	2018
Alarms Calls Responded	1,955	2,056	1,939
Vehicle Crashes Responded	2,716	2,694	2,700
Traffic Summons	12,430	15,527	18,976

Incidents By Year



Special Weapons and Tactics (S.W.A.T.)

The Roanoke County Police Department's Special Weapons and Tactics (SWAT) team consists of 17 members from various divisions within the agency. SWAT is an elite tactical unit, trained to perform high-risk operations. SWAT team duties include: performing hostage rescues and counter-terrorism operations, serving high-risk arrest and search warrants, subduing barricaded suspects, and engaging heavily-armed criminals. SWAT teams are equipped with specialized firearms, riot control equipment, and stun grenades. SWAT members use specialized equipment including heavy body armor, ballistic shields, entry tools, armored vehicles, advanced night vision optics, and motion detectors for covertly determining the positions of hostages or hostage takers inside enclosed structures.



Community Service Officers

The Community Service Unit handled a total of 2597 calls in 2018 an increase of 88 calls for service or 3.5%. A breakdown of the calls reveals 1844 domestic animal calls compared to 1409 from 2017 a 30.87% increase, 310 wildlife calls, and 354 police calls— most of which were in a support role for patrol officers.

Wildlife calls decreased by 64 calls or 17.11% in 2018. Community Service Officers also captured 341 at-large animals, which were either returned to their owners or transported to the shelter for holding. There was an increase in the number of at-large animals captured compared to the previous year, 86 or 33.72%.

As of December 31, 2018, the Community Service Unit had four dogs listed on the Virginia Dangerous Dog Registry. Compared to 7 from last year. Two of the dogs died within the year and the other moved out of the county with the new jurisdiction being properly notified. The property of each dog owner was inspected to ensure compliance with Virginia's regulations for keeping a dangerous dog. For more information, see our website at www.roanokecountyva.gov/animalcontrol



K-9 Officers

The K-9 Unit has a monthly training regimen in cooperation with Roanoke City Police Department's K-9 Unit, Town of Vinton Police Department's K-9 Unit, and the Town of Rocky Mount Police Department's K-9 Unit. This arrangement allows Roanoke County's K-9 handlers to establish better working relationships with other jurisdictions and their K-9 Units, which results in more efficient training with shared resources and knowledge.

During 2018, the department was staffed with four trained and certified K-9 handlers with their K-9 partners Chaos, Body, Cash, and Jabbo.

Activities

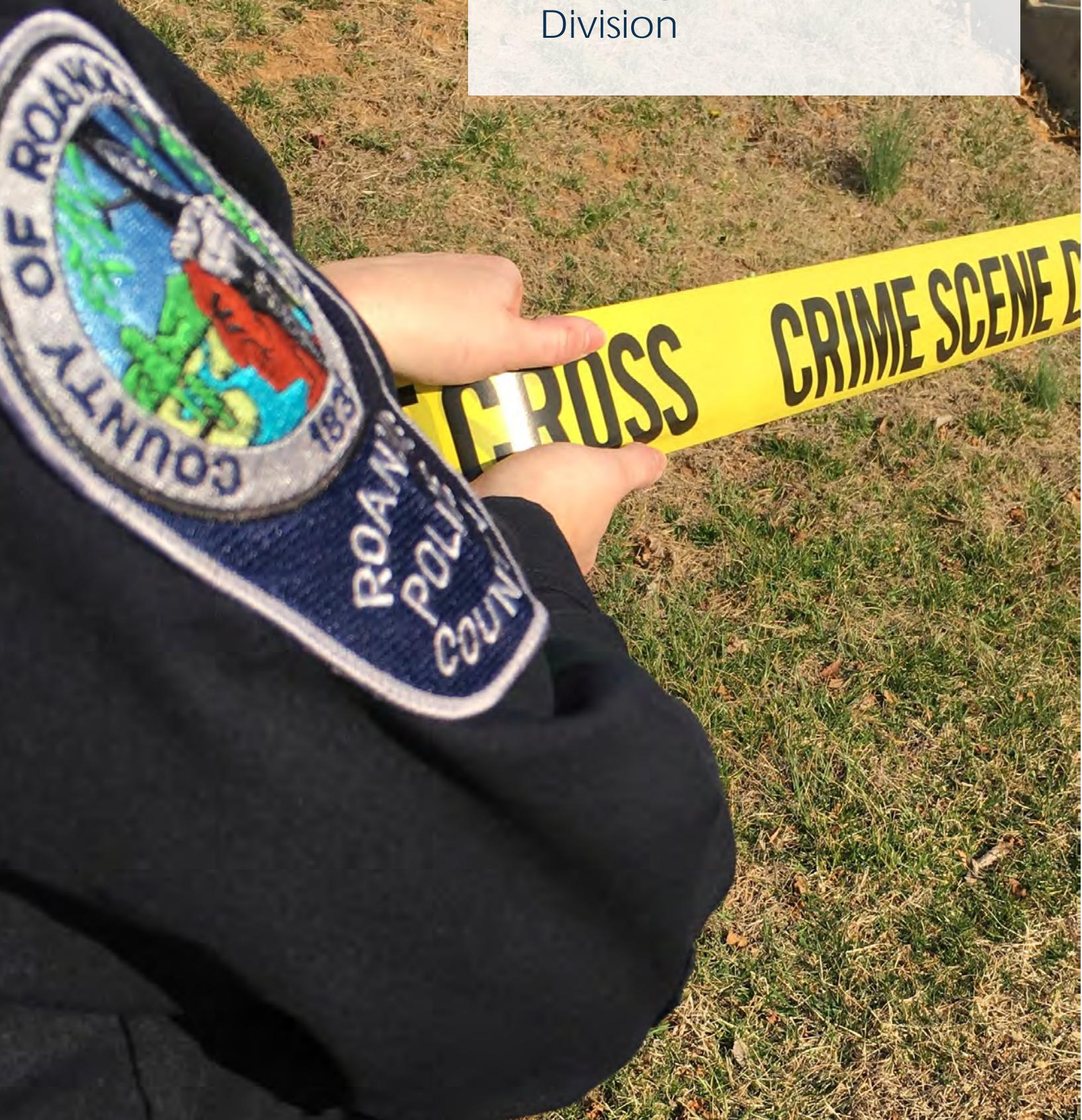
Apprehensions	10
Narcotics Searches	78
Bomb Searches	20
Total	108

R.A.D. - Self-Defense for Women



In 2018, the Rape Aggression Defense Program (R.A.D.) graduated 27 participants. The Rape Aggression Defense System is a program of realistic self-defense tactics and techniques just for women. Classes offer a comprehensive course that begins with awareness, prevention, risk reduction and risk avoidance, and then progresses on to the basics of hands-on defensive training. The program is held weekly for four weeks, participants must be age 14 or older, and all participants under age 18 require parental consent to attend.

Criminal
Investigations
Division



Criminal Investigations

The Detectives assigned to the Criminal Investigations Division (CID) are responsible for the investigation of serious felony crimes committed against persons or property in the County. The division is also staffed by an Investigative Support Specialist who performs technical, analytical and administrative work to support the Criminal Investigations Division and the Crime Analyst function.

In 2018, the division investigated 662 cases. Of those cases, approximately 81 cases involved crimes against persons and 216 cases involved crimes against property. The total number of cases investigated represented a 2.09% decrease from 2017.

Detectives in Criminal Investigations Division are divided into four units:

- The General Investigations Unit investigates burglaries, armed robberies, motor vehicle thefts, and a host of other crimes not covered by the Fraud or Special Investigations details.
- The Fraud Unit investigates credit card theft, forgeries, embezzlement, identity theft, scams, and similar offenses.
- The Special Investigations Unit investigates sex offenses committed against children and adults, child and elder abuse, and serious domestic violence crimes.
- The Forensics Unit processes major crime scenes for physical evidence and performs forensic examinations of electronic devices.

In addition to conducting investigations, Detectives routinely teach investigation techniques to recruits and train experienced officers in advanced crime scene management. The department's Detectives also coordinate with prosecutors in the Commonwealth's Attorney's Office to prepare for cases, and work closely with the Department of Social Services caseworkers in investigations where children and the elderly have been victimized.

Because criminal offenders don't confine their criminal activities to a single jurisdiction, Detectives regularly meet and share information with investigators from nearby localities and state and federal agencies. In these meetings, officers identify known perpetrators who may be committing crimes in multiple jurisdictions and discuss new patterns of criminal activity that may affect the surrounding area.



Professional Standards Unit

The recruitment and selection of new officers is an ongoing effort within the department's Professional Standards Unit (PSU). To ensure the very best officers are in service, it takes the better part of a year to put a fully trained officer on the streets, from the closing of the application to completion of training. This level of training is required for the development and growth of a competent and professional workforce.

Though the selection, recruitment, and training time are essential, satisfying these requirements often affects how quickly the department can respond to declines in staffing levels. While the department is authorized to over-hire to address staffing needs, any over-hires must be accomplished within the constraints of the existing budget.

In 2018, the department continued its recruitment strategy and was able to attend 21 recruiting events at area colleges and job fair events. PSU has also began working hand in hand with the

Crime Prevention Unit on projects such as the departments lip sync video and public service announcements on RVT in hopes of reaching out to a wider audience. In addition to college outreach, Facebook and Twitter for the Roanoke County Police Department is continually updated to help connect with a younger audience and the community at large.

Other ways the department has chosen to advertise to the local community is by attending community civic events, community policing events, enhanced area canvassing events, college tours and set ups, and military separations and transitional phase recruitment.

Through the Professional Standards Unit, the department was awarded its 8th accreditation in August 2015. The unit is currently working towards its next reaccreditation and continues to review and revise all department policies and procedures.



Roanoke County Criminal Justice Academy



The Roanoke County Criminal Justice Academy is co-located with the Roanoke Police Academy at 5401-B Barns Ave. The Roanoke County Academy contains three classrooms, weight room, locker rooms and administrative offices. The academy also utilizes shared facilities with the Roanoke Police Academy to include gymnasium, driving and shooting training simulators, additional four classrooms, and swimming pool. The Roanoke County Criminal Justice Academy provides training to the Roanoke County Police Department, Roanoke County Sheriff's Office, Western Virginia Regional Jail and the Roanoke County Emergency Communications center. The training consists of basic recruit classes for law enforcement, jail, ECC and mandated officer in-service training.

In 2018 the Roanoke County Criminal Justice Academy held two basic law enforcement classes. The Basic Law Enforcement Class is a joint recruit class with the Roanoke City Academy. Each class lasts 27 weeks and the Roanoke County Academy graduated a total of 9 officers. Recruits in the basic class attend classes on search & seizure, basic laws, accident investigation, firearms, criminal investigations, defensive tactics, driving and many other topics.

The Roanoke County Criminal Justice Academy also holds a Basic Jailor Class for the Roanoke County Sheriff's Office and Western Virginia Regional Jail. Basic Jailor training lasts 10 weeks. In 2018, the academy hosted three jailor sessions that graduated a total of 32 jail officers. The academy also offers a Basic Dispatch class to 911 Communication Officers that are trained to work in the Roanoke County's Emergency Communications Center. In 2018, the academy hosted two Basic Dispatch sessions with a total of 5 graduates.

Services Division

The Roanoke County Police Department's Services Division is the center for record-keeping and warrant processing. Each year, staff processes thousands of documents, produces reports for state and federal programs, and handles Freedom of Information Act requests received by the department.

At present, the department employs two full-time warrants technicians. Staffing levels of the Records Unit have remained fixed since the department's inception in 1990. However, an increase in patrol officers over the same period has resulted in more service calls along with an increased demand for reports, citations, and information requests.

While the need for additional administrative service has increased significantly, the Records Unit staff has been able to accommodate the extra work by maximizing internal processes and procedures.

In addition, Services Division staff maintains mobile computer terminals in patrol cars, office computers, and other key technologies that keep officers connected with the information they need to do their jobs more efficiently.

2018 Services Division Activities

Cases Reported and Processed	8,158
Reported Traffic Crashes	1,462
Summons Entered and Processed	12,127
Arrests Processed (Adults)	4,513
Arrests Processed (Juvenile)	223
Total Protective Orders	1,440
Weapons Permits Processed	1,903
Background Checks Requested	470
Insurance Requests Processed	180
Parking Tickets	122
Warning Tickets	7,314

Four-Year Budget Comparisons

Budget Category	FY 2014-2015	FY 2015-2016	FY 2016-2017	FY 2017-2018
Personnel	\$9,280,659	\$9,555,815	\$9,752,945	\$9,920,781
Operating	\$1,379,944	\$1,579,058	\$1,714,816	\$1,731,816
Capital	\$644,758	\$59,758	---	---
Vehicle Replacement	\$0	\$585,000	\$585,000	\$585,000
Total	\$11,305,361	\$11,779,631	\$12,052,761	\$12,237,597

Internal Affairs

The Department will investigate, from any source, all allegations of employee misconduct. The Department's core values are Integrity, Courage, Accountability and Respect. These values provide direction to staff to consistently strive to provide the citizens of Roanoke County the most professional police services. Internal affairs investigation function serves as one of the most important means of ensuring the agency's adherence to sustaining community trust and building community partnerships.

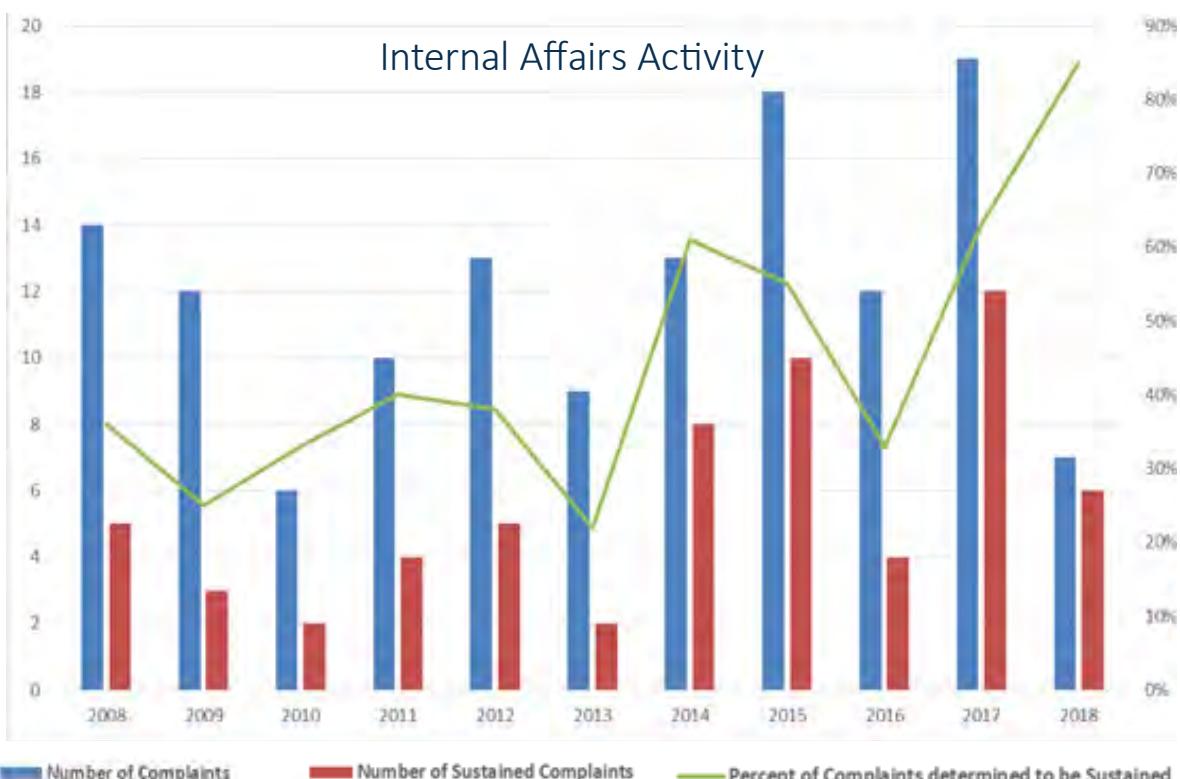
The information provided in this review includes internal investigations from the period beginning January 1, 2018 through December 31, 2018. A single complaint/investigation may involve one or more officers and include multiple dispositions. The Department conducted 7 internal affairs investigations, of which six were generated from inside the agency and the other investigation was generated from a citizen complaint.

Nature of Investigation	Total Reported
Altering Records	1
Conduct Unbecoming	2
Dishonesty	2
Bias & Unauthorized Use of Force	1
Violation of Policy-Evidence	1

Outcomes of Complaints	Total
Sustained	6
Not Sustained	1

Outcomes of Sustained Complaints	Total
Termination	1
Resignation	1
Suspension	1
Written Reprimand	1
Verbal Reprimand	2
Counseling/Training	1

*Training was combined with one of the above employment actions taken.



Employee Recognition

Department Officer of the Year

PO J.L. Monson

Officer Monson consistently has one of the highest activity levels in the entire Uniform Division. Officer Monson is constantly looking for ways to become more knowledgeable in all areas of law enforcement, and he is looked up to by his peers. Officer Monson played a crucial role in locating the suspect of various larcenies within the area. Officer Monson's enthusiasm and work ethic is a credit to himself and the Roanoke County Police Department.



Teamwork Award

Bicycle Response Team (BRT)

The Bicycle Response Team was part of a mutual aid response to Charlottesville, VA in reference to the 1-year anniversary of the "Unite the Right" rally. The team worked under high stress conditions in an unfamiliar environment while being constantly challenged by protesters who were attempting to illicit a violent response from law enforcement. The team was able to maintain a calm and professional demeanor and ultimately a safe environment for all.



Teamwork Award

Criminal Investigations Division

Homicide investigations throughout the year of 2018 lead to a substantial amount of work for the Criminal Investigations Division. All members of this division were able to maintain a clear mind and properly and thoroughly investigate each homicide. All members of this division showed a high level of teamwork, selflessness, motivation, and professionalism.



Teamwork Award

Special Weapons and Tactics Team (SWAT)

During the 2018 year, the Roanoke County SWAT Team responded to a variety of emergency calls for service. These calls included armed barricaded suspects, hostage situations, narcotics search warrants, high risk warrant service, woodland searches for fleeing felons, and apprehension of homicide suspects. All SWAT members are volunteers and ensure the safety of citizens, other officers, and the community.

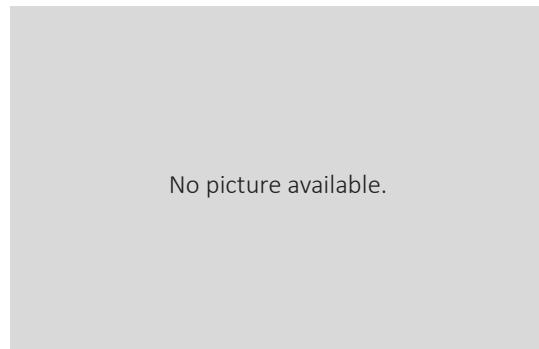


Employee Recognition

Teamwork Award

High Intensity Drug Trafficking Areas Unit (HIDTA)

The Roanoke Valley Regional Drug Unit is to partner with the local law enforcement in the Roanoke Valley and with our counterparts in state and federal law enforcement to eliminate and reduce drug trafficking and its harmful consequences in the Roanoke Valley. During the past year, each member of the unit conducted exceptional work to make the Roanoke Valley a safer community.



Meritorious Service Award

Det. J.A. Musser

Det. Musser is a valuable asset to the Criminal Investigations Unit. His dedicated service day in and day out shows that he is committed to the department and his fellow coworkers. He continuously demonstrates his investigative abilities and attention to detail while processing scenes. His tireless work continues to be an asset to the department and the citizens off Roanoke County.



Tim Wyatt Traffic Safety Award

PO III M.G. Banks

In 2018, PO III Banks conducted an extensive amount of traffic safety presentations and speed studies. As a crash reconstructionist, he is responsible for investigating traffic homicides and is often able to bring closure to families experiencing tragedy. His dedication and passion is to be commended and recognized, as often these things are not quantifiable through tickets or traffic stops, but in the number of lives one affects with a quality investigation.



Employee of the Year

Ms. Corey Reid

In 2018, four employees that Corey supervised were out, either on extended medical leave or left the department. While they were gone, Corey entered all the citations and assisted with warrants, protective orders, arrests, reports, and supplemental entries. She also assisted with Uniform support functions. Corey continued to complete all of her assigned duties and met all the required state and federal deadlines.



Employee Recognition

Leadership Award

Sgt. P.J. Pascoe

In 2018, Sgt. Pascoe was responsible for supervising the SRO, CSO, and Field Force units. These units were subject to unexpected challenges such as staffing shortages, changes in key personnel assignments, and incident-driven demands. Despite these challenges, Sgt. Pascoe effectively adapted to the circumstances and ensured all of the critical functions were executed. Sgt. Pascoe consistently demonstrates dedication to supporting his subordinates and the overall mission of the department.



Rookie of the Year

PO B.D. Lee

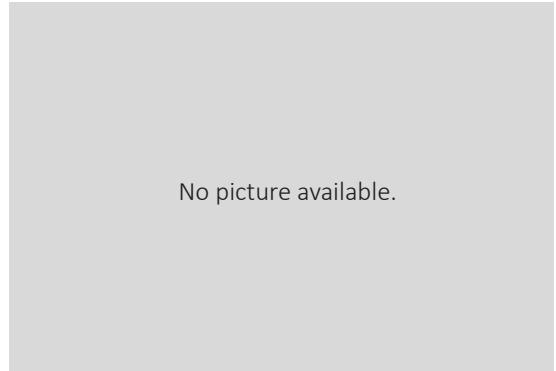
Officer Lee is extremely motivated and works hard for the department. He volunteers to assist evening shift in the new early out assignment and has taken advantage of the opportunity to soak up the experience of the higher call volume and little downtime afforded on this assignment. He has been the first officer on scene on several serious incidents and was involved in two pursuits. Despite Officer Lee being at the early stage of his career, he responded in a manner consistent with an experienced officer.



Vice Detective of the Year

Det. B.R. Boardwine

Detective Boardwine is the "catch-all" of the Vice Unit. He is consistently running cases and analyzing phones for the Police Department, DEA, and ATF. Detective Boardwine is always willing to assist others in whatever they need. Detective Boardwine has a strong work ethic, positive attitude, and a commitment to protecting the Roanoke County Community.



No picture available.

Carol Paxton Award

PO D.E. Lovelace

In 2018, Officer Lovelace was the most active officer on his shift. He had the third most arrests of any officer in the department. Officer Lovelace is extremely pro-active and patrols the area where crime occurs. Out of the cases prosecuted, ninety-five percent resulted in convictions. Officer Lovelace has operated at the highest level in his position and is most deserving of this award.



Employee Recognition

Special Operations Officer of the Year

PO IV S.V. Snowden

PO IV Snowden started off the first half of the 2018 year as a School Resource Officer, and transitioned to a Community Service Officer during the second half of 2018. PO IV Snowden has filled multiple roles within the Special Operations Unit and has always performed at an outstanding level. PO IV Snowden's attitude, work ethic, and teamwork makes it a pleasure for everyone to work with him.



Clay Sturgill Award

Det. A.G. Grubb

Detective Grubb primarily investigates crimes against special victims, such as children. He works cases that are not openly discussed but is able to marshal and sustain the motivation and persistence to see cases through, whatever the conclusion may be. This requires a certain level of tenacity, commitment, and patience, all of which Detective Grubb exhibits as he goes above and beyond in his work. Despite the daily stress of investigating these types of crimes, Detective Grubb always has a positive attitude and shows professionalism on a regular basis.



Gallantry Star

Sgt. W.D. Campbell

Sgt. Campbell demonstrated unceasing bravery in a situation that required assistance from the Roanoke County SWAT team. During this incident, Sgt. Campbell believed the suspect was an imminent threat to the public, and, not knowing if the suspect was still armed, broke from cover and sprinted to subdue the suspect. Sgt. Campbell's actions were not only brave, but were without regard for his own personal safety. His actions may have saved the suspect's life, and the lives of countless other officers and citizens.



Adam Childress Award

PO III C.A. Jacobs

PO III Jacobs' efforts to maintain the safety of the community through dedicated service, consistent policing, and outstanding case work is a direct reflection of her professionalism and work ethic. Officer Jacobs is often called upon after hours to respond to multiple jurisdictions throughout the Roanoke Valley to conduct DRE evaluations and she is considered an expert in the area of drug recognition.



Adam Childress Award

PO II B.P. McBride

PO II McBride's dedication to street narcotics investigations through traffic interdiction has led him to be named as one of the department's K9 handlers. Officer McBride's strong work ethic and passion for keeping his community safe is evident in the work he produces.



Adam Childress Award

PO II K.W. Cahoon

PO II Cahoon is a member of the Special Operations Division. Officer Cahoon has been very proactive in his enforcement efforts since joining the unit in 2018. Officer Cahoon's activity, commitment to the mission, enthusiasm for traffic enforcement, and willingness to look past the stop to remove guns and drugs from the streets is a testament to his dedication.



Chamber of Commerce Awards



Every other month, the Roanoke Regional Chamber of Commerce recognizes the work of one Roanoke County police officer.

The Salem-Roanoke County Chamber of Commerce named **Officer J.L. Monson** as the 2018 Officer of the Year.

The Roanoke Valley Chamber of Commerce named **Officer W. Chesser** as the 2018 Officer of the Year.



2018 Bi-Monthly Award Recipients

Jan-Feb.	Police Officer IV S. Snowden
Mar-Apr.	Detective R. Finney
May-June	Police Officer B. Lee
Jul-Aug.	Police Officer II J.L. Monson
Sep.-Oct.	Police Officer III W. Chesser
Nov.-Dec.	Police Officer IV B. Schoonover

Information and Services on the Web



 Find us on Facebook
[/RoanokeCountyPolice](https://www.facebook.com/RoanokeCountyPolice)

 Follow @RoCoPD on Twitter
[@RoCoPD](https://twitter.com/RoCoPD)

Social Media

Roanoke County Police Department uses social media to inform the community about local criminal activity and promote crime prevention strategies. For more information, call (540) 777-8605.

Outstanding Warrants Posted Online

Roanoke County Police Department publishes outstanding warrants on its website. If you have information that may lead to the arrest of a person listed in a warrant, please contact the Department at (540) 562-3265.

www.roanokecountyva.gov/warrants

Report Littering Online

Littering can be reported online directly to Roanoke County Police at www.roanokecountyva.gov/litter

Crime Reports Online

These reports are updated each week by the Roanoke County Police Department with data displayed by police district. Citizens may also contact the department directly for more information at (540) 777-8605.

Calls for Service

[https://www.roanokecountyva.gov/1085/
Crime-Reports](https://www.roanokecountyva.gov/1085/Crime-Reports)

Reported Offenses

[https://www.roanokecountyva.gov/1085/
Crime-Reports](https://www.roanokecountyva.gov/1085/Crime-Reports)

Department Goals for 2019

Strategic Driver 1: Foster Organizational Excellence

GOAL 5: MAINTAIN THE HIGHEST LEVEL OF PROFESSIONAL STANDARDS WITHIN THE DEPARTMENT

Prepare for and successfully achieve reaccreditation.

Revise All Hazard Plan in coordination with Public Safety Partners

Strategic Driver 2: Foster, Develop and Maintain Community and Regional Partnerships

GOAL 1: FOSTER PARTNERSHIPS WITH THE BUSINESS COMMUNITY

Foster/develop partnerships with area apartment managers, focusing on those in high activity areas.

Enhance partnership with economic development to ensure public safety issues are considered and addressed in significant development initiatives.

GOAL 3: IN COORDINATION WITH PUBLIC SAFETY PARTNERS, EXPAND AND ENHANCE COMMUNITY

Conduct a comprehensive community survey.

Develop and implement a public relations campaign that is linked to Roanoke County's Strategic Plan. Include educational outreach programs, branding and items/symbols, collaboration with media, and introduce the concept of "humanize the badge."

Strategic Driver 3: Enhance Public Safety through Proactive Policing

GOAL 1: CONTINUE TO UTILIZE AND DEVELOP EVIDENCE BASED STRATEGIES TO ADDRESS PUBLIC SAFETY ISSUES

Monitor, evaluate and adjust the department's response to DDACTS initiatives.

GOAL 3: CONTINUALLY DEVELOP THE COMPREHENSIVE EVIDENCE-BASED PROCESS FOR PREVENTING AND RESPONDING TO DOMESTIC ASSAULTS.

Establish victim witness/services coordinator within the sworn ranks of the department (prior to changed being placed.)

GOAL 4: IMPROVE RESPONSES TO PEOPLE IN CRISIS

Explore state legislative solutions to counter the detrimental effect of ECO/TDOs on police.

Explore possible alternatives to current manpower allocations of ECOs/TDOs.

Complete the Crisis Response Study funded by the Smart Policing Grant and assess feasibility of implementing its

findings.

GOAL 5: ENHANCE SCHOOL SAFETY

Partner with alternative/private schools to develop and implement safety plans and initiatives.

GOAL 6: IMPROVE TRAFFIC SAFETY THROUGHOUT ROANOKE COUNTY

Maintain Liaison Program with VDOT to incorporate engineering solutions for frequent crash locations and other problem areas.

GOAL 7: IDENTIFY POTENTIAL CRITICAL COMMUNITY CHALLENGES AND PROJECTED RESOURCE NEEDS

Collaborate with other regional Public Safety Partners to develop operational plans for anticipated lawful/unlawful crowd management.

Project potential strain on RCPD resources and possible solutions for collateral issues.

Assess training and equipment needs and develop a plan/recommendations to address findings.

Strategic Driver 4: Align Technology Structure to Meet Operational Demands

GOAL 3: ENHANCE COMMUNICATIONS TECHNOLOGY

Complete the update of all CID vehicles with mobile radios.



ROANOKE COUNTY POLICE DEPARTMENT



S E R V I C E S D I R E C T O R Y

Dial 911 for Emergencies

For non-emergencies, call (540) 562-3265.

Administration	(540) 777-8601	Professional Standards Unit	(540) 777-8680
Animal Control	(540) 777-8606	Records Unit	(540) 777-8605
Crime Prevention Specialist	(540) 777-8651	School Services Unit	(540) 777-8647
Criminal Investigations	(540) 777-8641	Traffic Unit	(540) 777-8649
Criminal Justice Academy	(540) 777-8697	Uniform Division	(540) 777-8610
Dispatch Non-Emergency	(540) 562-3265	HIDTA Group/Vice Unit	(540) 777-8624
Evidence Vault/Property Room	(540) 777-8616	Warrants	(540) 777-8617

ROANOKE COUNTY POLICE - 5925 COVE ROAD, ROANOKE, VA 24019

WWW.ROANOKECOUNTYVA.GOV/POLICE