



ROANOKE COUNTY VA PUBLIC LIBRARY

RESOURCES FOR RESILIENCE FROM RCPL

Roanoke County Public Library has pulled together resources to help during these difficult times. For more information, call us at 540-777-8781 or email reference@roanokecountyva.gov. We are here for you.

ADDICTION & SUBSTANCE ABUSE SUPPORT

[Blue Ridge Behavioral Healthcare](#)

24-Hour Crisis Services: 540-981-9351

Initial Visit: 540-343-3007

Blue Ridge Behavioral Healthcare (BRBH) is the Community Services Board that can help with multiple issues, including substance use disorders in the Roanoke Valley of Virginia.

[Curb the Crisis](#)

Search this site maintained by Governor's Task Force on Prescription Drug and Heroin Abuse in Virginia to find help and treatment options for addiction and substance abuse.

[Substance Abuse and Mental Health Services Administration](#)

1-800-662-HELP (4357)

Receive free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance use disorders. The Substance Abuse and Mental Health Services Administration (SAMHSA) maintains a Web site (findtreatment.gov) that shows the location of residential, outpatient, and hospital inpatient treatment programs for drug addiction and alcoholism throughout the country.

CENSUS

[Census Website](#)

2020 is the year of our decennial count of everyone who lives in the United States. Because of the pandemic, the self-reporting phase has been extended to October 31st, 2020. You can still respond by phone, mail or online at the Census website.

FOOD SUPPORT

[Salem Food Bank](#) | 540-389-6938

[Feeding America Southwest Virginia](#) | 540-342-3011 x7021

[Friendship House](#) | 540-343-5437

VA Department of Health

Text "food" or "comida" to 877877 to learn about the nearest local feeding sites.

INTERNET/WIFI

Need to access the internet while the library is closed? Here are the options to consider:

[Free Public WiFi Map](#)

Check out this interactive map listing free public WiFi spots throughout Virginia.

Roanoke County Public Library parking lots: Our free WiFi is accessible from your car in our parking lots.

JOB SKILLS

Improve your resume, brush up on your interview technique, and learn new skills. The library has a number of great FREE resources to explore. Be sure to check out these two premium sites available for free with your library card:

[Career Transitions](#): One-stop shop for job seeking and career exploration. View webinars on interview skills, search for available jobs.

[Lynda.com](#): An online learning platform offering self-paced courses on business, technology and creative skills.

Need a library card? [Sign up for one of our eCards today](#). If you already have a card, but don't know the number call us.

MEDICAL CARE

Have you lost your health insurance because of a job loss? Here are some options you may wish to investigate:

- You may be able to temporarily continue coverage through your recent employer sponsored plan via the [Consolidated Omnibus Budget Reconciliation Act \(COBRA\)](#). Losing one's job due to coronavirus related layoffs is a qualifying event that would trigger access to this coverage. Talk to your company's HR department for details.
- The loss of employer sponsored health insurance is also a qualifying event for a Special Enrollment Period to purchase a Marketplace plan through [Healthcare.gov](#).
- You may also check to see if you qualify for Medicaid at the [CommonHelp](#) website.
- If you cannot afford or qualify for any of the above, search for a [Free Clinic in Virginia](#).
- You can also search the website of the [Virginia Community Healthcare Association](#) to find free and low-cost health care providers.

MENTAL HEALTH SUPPORT

If you are struggling, there are many sources of help. Don't be afraid to reach out.

[Blue Ridge Behavioral Healthcare](#)

Intake: 540-343-3007, Scheduling 540-344-1723

[National Domestic Violence Hotline](#)

1-800-799-7233 and TTY 1-800-787-3224

[National Suicide Prevention Lifeline](#)

1-800-273-8255

[Substance Abuse and Mental Health Services Administration](#)

1-800-985-5990

PRINTING SERVICES

Need to print, fax, or copy something while the library is closed? Here are some local options. Be sure to call for hours, costs, and other details:

[Office Max](#): 540-265-0644

1372 Towne Square Blvd NW | Roanoke, VA 24012

Copy, print and fax services. Work station with internet access.

PRINTING SERVICES (CONTINUED)

Staples: 540-725-7313

Tanglewood Mall | 4210 Electric Road | Roanoke, VA 24018

Copy, print and fax services, wifi, workstation with full internet access (charges by minute)

The UPS Store: 540-344-8881

Townside Festival Shopping Center | 3735 Franklin Rd SW | Roanoke, VA 24014

Copy, print and fax services, workstation with full internet access (for a fee), notary

FedEx: 540-344-5000

2239 Colonial Ave SW | Roanoke, VA 24015

Copy, print and fax services, workstation with full internet access, free wifi, photo printing

SMALL BUSINESS HELP

If you're a small business owner, here are some sources to investigate:

COVID Small Business Recovery Grant Program: Roanoke County Economic Development Department announced a newly created \$1,000,000 grant program aimed at helping small businesses in the County and Town of Vinton recover from the negative impacts of COVID-19 closures.

U.S. Small Business Administration: Features small business guidance and loan resources during the pandemic.

VA Dept of Small Business: Contains updated information on loans, grants, paycheck protection, and other COVID-19 related news for small businesses.

VEC Covid19 Updates/CARES Act benefit: Highlights specific COVID-19 related help for workers and small businesses.

ROANOKE COUNTY SOCIAL SERVICES

Our local Social Services Department can help match you with benefit programs you may be eligible for. Search their [website](#) for programs or call them at 540-387-6087 for more information.

TAX HELP

Deadlines

- The [federal tax filing date](#) has been extended to July 15, 2020.
- [Virginia's tax deadline](#), check here has been extended until November 1, 2020 for most taxpayers. If you owe Virginia taxes, the filing deadline is June 1st, 2020.

Forms

- Federal tax forms can be printed on the [IRS website](#). The IRS's National Distribution Center is closed until further notice and they aren't currently taking any orders for forms or publications to be mailed.

Virginia tax forms can be printed from the [Virginia Tax website](#). If you need to order forms by mail, call their Customer Service line

- Individuals: 804-367-8031
- Businesses: 804-367-8037

UNEMPLOYMENT

File online on the [Virginia Employment Commission's website](#). You can also file a new claim by phone from Monday-Friday between 8:15am and 4:30pm (closed state holidays): 1-866-832-2363

UTILITY BILL HELP

If you lack the funds to pay your utility bills, there may be help:

2-1-1 Virginia: Simply search using your zip code and the keywords "utility assistance" in Area of need textbox.

Dominion Energy EnergyShare Program: May be applied to the cost of heating and cooling from any source. Call 540-288-8223 for eligibility screening. For more information, visit [2-1-1 Virginia](#).