

Public Access Portal for Online Permitting Application

Roanoke County, VA

Program Year: 2021

Abstract:

Roanoke County, Virginia's Public Access Portal for Online Permitting application is a customized solution that addresses the County's need to empower their citizens to 1) Apply for Permits or Licenses; 2) Upload Plans; 3) See Review Status; 4) Schedule Inspections; 5) See Inspection Results and 6) Pay Fees. The Public Access Portal for Online Permitting application was created from the ground up with accessibility in mind, and an emphasis was placed on integrating the latest technologies to ensure mobile compatibility and the use of location services. The Public Access Portal for Online Permitting application app offers government transparency to its citizens, by eliminating paperwork and streamlining the permitting and inspection processes in an easy-to-use and mobile solution. By providing a Public Access Portal, Public Access empowers residents and contractors to apply for logins, submit and view work activities, generate reports, schedule inspections, and pay fees from a flexible online interface. Citizens and staff are no longer tied to desktop computers, as the Public Access Portal for Online Permitting application can be used on a variety of mobile devices, from any location. This increased ease-of-use helps streamline the day-to-day operation of staff while giving citizens access to County data whenever, and wherever, they choose. Please click on the following link to launch the Public Access Portal for Online Permitting application <https://cityworks.roanokecountyva.gov/publicaccess>.

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