

WELCOME

Host: Chairman Jason Peters, Vinton District

Lead Staff: Chief Steve Simon, Fire and Rescue Department
Chief Howard Hall, Police Department

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Vision Statement

Roanoke County is a vibrant, innovative, and scenic community that values our citizens, heritage and quality of life.

Established by the Board of Supervisors, January 30th, 2016

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What is a Community Strategic Plan?

A systematic process of engaging community leaders and citizens to envision a desired future for the community, and translating this ***vision*** into broadly defined ***goals*** and measurable ***objectives*** to achieve them.

Why Do a Community Strategic Plan?

1. To build consensus among the Board of Supervisors and the citizens on the strategic direction of the community.
2. To ensure that a consistent vision is created that reflects the core values of the community.
3. To provide a framework for the policy, operational and service delivery decisions.

YOU MAKE A DIFFERENCE!

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Step 1: Telephone Survey

Purpose:

- Help inform the Community Strategic Plan
- Ascertain the opinion of Roanoke County residents regarding various issues within Roanoke County
- Assess citizen satisfaction with governmental and other services

Step 1: Telephone Survey

Overview:

- Citizens are generally satisfied, but have concerns
- Results presented are more forward-looking in focus
- Things are good, but can still be improved

Major Issue Areas:

- Economic Development
- Education
- Public Safety

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Step 2: Focus Areas

- **Public Safety**
- Community Health & Well-Being
- Economic Development
- Education
- Quality of Life
- Transportation

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Community Strategic Plan Process

Dates	Activities
January 30	Board of Supervisors Retreat <ul style="list-style-type: none">• Reviewed Telephone Survey report• Developed Vision Statement• Created Focus Areas
February 29 & March 3	Focus Group Meetings, Week #1
March 14 & 17	Focus Group Meetings, Week #2
April 4 & 7	Focus Group Meetings, Week #3
April 25 & 28	Focus Group Meetings, Week #4
May 15	Draft Community Strategic Plan available for Public Comment (30 days)
May 23 & 26	Community Meetings to review and comment on the Draft Community Strategic Plan
June 13	Public Comment period closes
June 28	Board of Supervisors Work Session on the Community Strategic Plan
July 19	Board of Supervisors Public Hearing and Adoption of the Community Strategic Plan

Focus Group Meeting Deliverables

Topic A

Meeting 1

Topic B

Goal A1

Goal A2

Goal A3

Goal B1

Goal B2

Goal B3

Objective A1a
Objective A1b
Objective A1c

Objective A2a
Objective A2b
Objective A2c

Objective A3a
Objective A3b
Objective A3c

Meeting 2

Objective B1a
Objective B1b
Objective B1c

Objective B2a
Objective B2b
Objective B2c

Objective B3a
Objective B3b
Objective B3c

Meeting 3

Topics, Goals & Objectives

TOPICS are broad subjects or themes

GOALS are what you want to do

OBJECTIVES are specific steps to achieve the goal

Example

TOPIC: *A clean County for future generations*

GOAL: *Improve the County recycling program*

OBJECTIVE: *Complete a feasibility study to determine viability of curbside recycling*

Tonight's Agenda

1. Community Focus Area Review
2. Identify Topics to be addressed through the Community Strategic Plan in Small Groups
3. Small Group Report-out of Topics to the Large Group
4. Prioritize Topics
5. Summarize Meeting #1 Results and Outline Meeting #2
6. Concluding Remarks
7. Adjournment

Deliverable – Consensus on priority Topics in this Focus Area

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Roanoke County Public Safety

The Public Safety Departments of Roanoke County work to provide a safe community for all citizens and visitors of Roanoke County.

- Emergency Communications – 911
- Police Department
- Fire and Rescue Department
- Commonwealth Attorney
- Social Services
- Sheriff's Office

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Roanoke County Emergency Communications

Our mission is to serve as first responders together with EMS, Fire, and Law Enforcement personnel to save lives, protect property, and stop crime.

Staffing

- 1 Chief of Emergency Communications
- 5 Communications Team Supervisors
- 8 Communications Training Officers
- 25 Communications Officers

Functions

- Administration
- Answering Emergency and Non-Emergency phone lines
- Police Dispatch
- Fire and Rescue Dispatch
- Sheriff Deputy Monitoring
- After Hours Warrant & Protective Orders
- After Hours Water Authority Calls
- Training

Activity Data - FY2015

- | | |
|---------------------------------------|---------|
| • Emergency 911 Calls | 49,549 |
| • Non Emergency Calls | 133,695 |
| • Fire Dispatch | 1,881 |
| • EMS Dispatch | 12,207 |
| • Self Initiated Police/Sheriff Calls | 28,943 |





Roanoke County Police Dept.

Our mission is to unite with our evolving community to provide professional and pro-active police services to maintain a safe environment.

Staffing

- 140 Sworn
- 16 Non-Sworn

Functions

- Administration
- Patrol Operations
- Criminal Investigations
- Operations Support
- Administrative Support
- Training Academy

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Activity Data - 2015

- | | |
|----------------------|--------|
| • Calls for Service | 27,808 |
| • Part 1 Crimes | 1,445 |
| • Crash Calls | 2,718 |
| • Reportable Crashes | 1,045 |
| • Traffic Stops | 16,202 |
| • Sec. Checks | 20,040 |
| • Warrant Service | 3,550 |





Roanoke County Fire and Rescue

Our mission is to quickly, skillfully, and compassionately respond to the needs of the Roanoke County community by safely providing fire suppression services, emergency medical care and transport, rescue operations, emergency management, public information, life safety education, fire prevention activities, and fire code enforcement.

Staffing

- 159 Sworn
- 5 Non-Sworn
- 20 Part Time
- 200 Active Volunteers

Activity Data - FY2015

- Calls for Service 14,770
 - 2,471 Fire Incidents
 - 12,299 Rescue Incidents

Functions

- Administration
- Emergency Management
- Fire/Rescue Emergency Response
- Arson Investigations
- Community Outreach
 - Fire Prevention
 - EMS
- Operations Support
- Administrative Support
- Training /Regional Recruit Academy



Roanoke County Sheriff's Dept.

The Roanoke County Sheriff's Office provides societal protections by isolating dangerous offenders from the community, creating a deterrent effect on the offender or potential offender by their loss of freedom, providing rehabilitative services/programs for incarcerated offenders that may help them re-enter society as a more productive citizen. All staff will perform their duties in a professional manner without prejudice or bias for race, religion, or ethnic, orientation.

Staffing

- 86 Sworn
- 8 Part Time Sworn
- 5 Non-Sworn
- 3 Food Contract Employees

Functions

- Administration
- Jail (Care & Confinement)
- Court Security
- Civil Process Service
- Community Outreach
- Training Academy Support

Activity Data - 2015

- Civil Process Papers Served: 39,079
- Levies and Evictions: 128
- Temporary Detention Orders Served: 141
- Inmate Committals
 - Regular: 3,282
 - Weekender: 1,595
- Inmate Meals Served: 159,415
- # of Prisoners Transported: 1,918





Roanoke County Commonwealth's Attorney and Social Services

- Roanoke County Social Services is a Virginia state-supervised, locally administered public social services system. Through community based services, promotes:
 - Strengthening families
 - Citizen independence
 - Self reliance
 - Protection
- The Commonwealth's Attorney handles criminal prosecutions and also administers the Public Defender's office.

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Focus Group Meeting Ground Rules

Demonstrate mutual respect

Be open to new ideas

No negative criticism

Limit disruptions (silence phones)

If you disagree, propose a solution

Value the strength of diverse input

Be concise, stay on topic

Listen to others and respond thoughtfully

Small Group Activity

Identify Public Safety Topics

Be prepared to report out to the large group

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Large Group Activity

Prioritize Topics

You will be given three red dot stickers.

Place a sticker next to three topic areas you would like to see discussed further in future meetings.

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Summary

- Let's achieve consensus on ***two or three*** Topics to move forward to the next meeting
- Meeting 2: The Focus Group will identify goals for each topic
- The presentation and results from tonight's meeting will be posted online in the next few days at www.roanokecountyva.gov/cspfocus

THANK YOU!

Next Meeting

Monday, March 14th, 7:00 p.m.

Public Safety Center, Emergency Operations Center

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